

Assistance for residents of Bundaberg Region



Activated locations: Avoca, Branyan, Bundaberg Central, Bundaberg East, Bundaberg North, Bundaberg South, Bungadoo, Morganville, Pine Creek, South Kolan

If you are suffering hardship or require emotional support as a result of the **Tropical Low 29U and related flooding March 2026**, help is available.

You may be eligible for financial or other assistance to help you get back on your feet.

State and Commonwealth Grants

Assistance provided through the jointly-funded Commonwealth-State Disaster Recovery Funding Arrangements (DRFA)

Emergency Hardship Assistance[^]

\$180 per person (up to \$900 for a family of five or more) for people who are unable to meet their immediate essential needs for temporary accommodation, food, essential clothing and medication. It can take up to five days for payments to reach your bank account.

Essential Services Hardship Assistance[^]

\$150 per person (up to \$750 for a family of five or more) for people who have experienced the loss of one or more essential services for more than five days. **This grant will only be made active after five days without services.**

Essential Household Contents Grant^{*^}

One-off payment for households who are uninsured or unable to claim insurance as a contribution towards replacing or repairing essential household contents. Up to \$1,765 for single adults and up to \$5,300 for couples/families.

Essential Services Safety & Reconnection Scheme^{*^}

To help owner/occupied households reconnect essential services that were damaged by a disaster. Up to \$200 towards a safety inspection for each essential service needing reconnection (electricity, gas, water and sewerage or septic system) and up to \$4,200 towards repair work.

Structural Assistance Grant^{*^}

One-off payment towards the cost of repairs to uninsured, owner-occupied homes to ensure the home is habitable, secure and safe. Up to \$80,000.

*Income Test

Your gross (before tax) weekly income must be less than or equal to:

- individual: \$1,208 (\$62,794 per year)
- couple: \$1,670 (\$86,818 per year)
- sole parent, one child: \$1,670 (\$86,878 per year)
- couple, one child: \$2,071 (\$107,650 per year).

For each additional child, add a further \$401 per week.
For each dependent adult, add \$462 per week.

[^]eligibility criteria applies

How to access support

Emotional support - 1800 116 671



The **Community Recovery Lifeline Hotline** is available to provide support to individuals, families and farmers experiencing emotional stress.

Call **1800 116 671** to speak with a dedicated disaster counsellor or to access the Farmer to Farmer support line.

Apply for a grant



Apply online at: www.qld.gov.au/disasterhelp



Call the Community Recovery Hotline on **1800 173 349**



12 March 2026



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