

12 months in Review

Isis Community Care through CHSP funding is currently supporting 225 participants over 65 years of age, assisting people to stay independent in their home longer.

Supported 154 people/families with Emergency Relief through food vouchers, assistance with paying bills and support and referral

456 community members participated in projects and events provided through the Neighbourhood Centre

The Neighbourhood Centre has provided 27 projects and events for the community

112 families engaged in child focused activities such as playgroup, parent support groups, keeping kids active, healthy lunch boxes, under 5s day, and family fun days

We have partnered with 10 local community organisations, services and businesses

4756 meals delivered to the door through Childers Meals on Wheels / Isis Community Care to date this year.

Childers Neighbourhood Centre

Community Care News

December—January 2024





Mayor's Christmas Message

With Christmas Day only a few short weeks away, and as we dawn on a new year, I would like to thank the Bundaberg Region community for another fantastic year.

As we enter the festive season, I encourage residents to check in on your neighbours with kindness and compassion, especially those who may not have family and friends nearby, and those who need a little extra support.

Council is again coordinating the Mayor's Christmas Cheer Appeal to raise funds to buy food to make hampers for local residents who need a helping hand to help make their Christmas special.

If you would like to learn more, or donate, visit: ourbundabergregion.com.au/christmas-cheer-appeal

I wish everyone in the Bundaberg Region a very Merry Christmas and a Happy New Year, and may you have a season filled with love and joy with friends and family.

All the best,



Message from the Team,

What a year! Our creating wellbeing workshops have been the highlight of the centres programs, with so many community members enjoying the variety of activities on offer. This program will be continuing into 2024 and we look forward to making connections with and for our community. These activities can only be successful with the hard work and commitment from all the team at the centre along with our trainees, volunteers and facilitators. So a BIG shout out THANK YOU to everyone for making 2023 such a successful and fun year. From all of the team at the Childers Neighbourhood Centre and its programs we take this opportunity to wish everyone a Merry Christmas and a Happy New Year. Don't forget to check out what's happening over the school holidays, a couple of great family activities have been planned. We look forward to seeing you all throughout the Christmas period and school holidays leading into the New Year. The Neighbourhood Centre will be closed from 4:00 pm on 22 December 2023 and reopen at 8:30 am on 02 January 2024.

Best Wishes from Deb and the Team

Branch Manager Community Services: Kirstin Harrison

Childers Neighbourhood Centre

Community Development Officer :

Isis Community Care Coordinator :

Administration Support Officer:

Trainee Community Services:

Neighbourhood Centre Support Officer:

Child and Family Support Officers:

Debra Murphy

Anna Brumpton

Kaitlyn Michie

Zoe Grealy-Swanson

Sandi Reeve

Kim McDonald & Jodie Goodwin

Jointly funded by
Bundaberg
Regional Council
and the
Queensland
Government



Childers Community Christmas Luncheon

and Mini Cent Sale



Wednesday 13 December

Come along and celebrate the festive season with a roast lunch, delicious dessert, tea and coffee.

Join in on a mini cent sale and listen to live music.

Venue	Isis Club 49 Churchill Street, Childers
Date	Wednesday 13 December 2023
Time	10.30am for 11am start
Cost	\$20 meal and dessert Payment on booking essential
RSVP	8 December to Childers Neighbourhood Centre at cnc@bundaberg.qld.gov.au or 4130 4690

Childers Neighbourhood Centre | 69 Churchill Street | 4130 4690 | cnc@bundaberg.qld.gov.au

1300 883 699
bundaberg.qld.gov.au



Activities & Events

The Christmas Workshop—Decorations and Delights

CHRISTMAS IS COMING! So come join in on the fun of being an Elf for the day. Create beautiful decorations like a decoupage candle holder that is sure to brighten your festive spirit, as well as indulging in making some delicious Christmas delights such as white Christmas and rocky road. YUMMY! So be sure to RSVP and save the date. Thursday 14 December from 9.30 am. \$10 and all materials provided.

This is a family friendly activity. Everyone Welcome.



Creating Wellness - Painting in the park with a twist

When: Tuesday 9 January 2024
Time: 9:30 am
Where: Millenium Park, Childers
Contact: 4130 4690
cnc@bundaberg.qld.gov.au

Get ready for UNO, DOS, TRES..... painting in the park with a TWIST. Come and join us for a day of relaxation with some therapeutic painting by numbers, a “paintful” day the whole family can enjoy! Indulge in creating your very own masterpiece in just a few simple steps.

All you need to bring is sunsmart clothing, don’t forget the hat and your creative will.



Activities & Events



Indoor family fun for all ages

Get ready! Get set! GO! To our indoor family fun day where there will be activities the whole family can enjoy. Get your competitive groove on with the sack or egg and spoon races.

Test your patience and skills with our GIANT games of Jenga, Connect 4 and Naughts and Crosses. Reminisce with childhood games like Pick up Sticks and Hopscotch. These are just some of the fun filled games that are sure to entertain the family.

Date: Tuesday 16 January 2024

Time: 9:30 am

Where: Isis Cultural Centre
49 Churchill Street, Childers

Cost: Free

RSVP: Friday 12 January 2024

Phone: 07 4130 4690

Email: cnc@bundaberg.qld.gov.au

Playing with Croquet



Start the new year off with some WICKET fun for the family at Family Fun Day. Enjoy a fun filled day with a game of croquet, a great game the whole family can play whether you're an all-time Pro, a new beginner or just a natural. All equipment will be provided.

Date: Tuesday 9 January 2024

Time: 9 am—11 am

Where: Pizzey St, Childers

RSVP: Friday 5 January 2024

Isis Child and Family Support

Hello Families,

Can you believe 2023 is almost over already! The year has gone so fast. Firstly I would like to thank every family I have worked with over the year for being so welcoming and kind. I have thoroughly enjoyed getting to know you all and supporting you in anyway I could. I hope this can continue in 2024.

Last month saw us combine Seniors month with Childrens week and host an extraordinary event. Our event saw over 60 people from the local community come together to celebrate "Grandparents day" and " Childrens week". It was a wonderful turn out and nice to meet new families from the Childers area.

Planning is already underway for some exciting events in 2024. So keep up to date with what we have planned by following the Childers Neighbourhood Facebook page.

Have a Merry Christmas and an awesome start to 2024.

Kim



What's Coming Up?

Early Years Playgroup



Our Early Years Playgroup is finishing up on 8 December 2023 for the year.

We will have our first playgroup for 2024 on Tuesday 23 January. New families are encouraged to attend and we look forward to meeting you all.

Playgroups are held Tuesdays and Fridays at the Child and family Building, 14 Hinkler Street, Childers from 9.30 am. Morning tea provided.



Let's Play Together

This playgroup is designed for families with children 18 months or younger. It is held Fortnightly on Thursdays.

Our last Let's Play Together for 2023 will be held on Thursday 7 December.

Our sessions will restart on Thursday 25 January for 2024. These are held at the Child and Family Building 14 Hinkler Street, Childers from 9.30 am.

Early Years Playgroup

Forestview Playgroup

Monday 27 November saw The Early Years Playgroup hold their last intergenerational playgroup at Forestview for the year. It was a wonderful morning, practising our Archery skills with the residents. We also had the pleasure of celebrating Indy's birthday too. The Forestview chef also surprised us with some yummy Christmas themed cupcakes. If you haven't tried their cupcakes, you definitely should!

We would like to wish all of the staff and residents at Forestview a Merry Christmas and a happy new year. We can not wait to start our monthly intergenerational playgroups back up on Monday 26 Feb 2024.



Easy holiday cooking idea

Let's make Apricot balls

Ingredients

- ♦ 3.5 Cups desiccated coconut
- ♦ 3 cups Dried apricots— coarsely chopped
- ♦ 395g sweetened condensed milk

Method

- ♦ Line a large baking tray with baking paper
- ♦ Place all ingredients in a bowl and mix
- ♦ Roll a tablespoon of mixture into a ball
- ♦ Roll ball in coconut if desired
- ♦ Place on tray and refrigerate until firm



Isis Community Care

Nearly Christmas time!

We would like to thank all the consumers that were involved in the community care audit. We are always keen to learn and improve on service delivery and appreciate your involvement and feedback. We want to ensure all clients and families of clients are happy with the service they are being provided with, we always welcome feedback about the service and there are many ways to provide this feedback, including the feedback form attached. You can obtain a copy from the centre, email form back to cnc@bundaberg.qld.gov.au, hand it into your care worker or drop it into the centre.

Isis Community care is in the process of going out to tender for a few of the community care programs, domestic assistance, home maintenance and meals on wheels as all current contracts are due to expire.

Isis Community Care shuts down for the week over Christmas, Meals On Wheels are not delivered on public holidays, as Christmas day falls on a Monday and boxing day on the Tuesday, anyone wanting meals for the Monday will need to order an extra frozen meal to be delivered on Friday the 22 December. Meals will be delivered again on Wednesday the 27 and Friday the 29 December.

New Years Day is again falling on a Monday, so meals won't be delivered until the following day, which is Tuesday 2 January 2024.

If you are a recipient of Meals On Wheels, please ensure you have let the Neighbourhood Centre know if you are not going to be home for your delivery. If MOW is being delivered and the MOW volunteers cannot make contact with you in person, via the phone or any other way they will contact the Neighbourhood Centre and a welfare check may be sought to ensure your safety.

Have a great Christmas and Happy New Year, take the best of care.

Anna and the Isis Community Care Team



Isis Community Care Coordinator:

Anna-Louise Brumpton

Phone:

4130 4690

Jointly funded by Bundaberg Regional Council and the Commonwealth Government



Australian Government

Aged Care Services



PO Box 3130, Bundaberg QLD 4670
190 Bourong Street, Bundaberg QLD 4670
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E ceo@bundaberg.qld.gov.au
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ABN 72 427 835 198

COMMUNITY CARE CLIENT SATISFACTION WITH SERVICE SURVEY

Council is collecting your personal information (e.g. name, address, phone number etc), for the purposes as outlined on this form. This information will only be accessed by authorised Council officers and will be handled in accordance with Council's Privacy Statement governed by the *Information Privacy Act 2009*. Visit <https://www.bundaberg.qld.gov.au/privacy> for further information.

In order to maintain and improve the services provided by **Isis Community Care** , and to ensure that it is meeting the needs of our Clients and Carers, we ask you to participate in this annual survey and for it to be returned in the envelope provided by / /20

It is important to find out what you think about our service and any ideas you may have for improving it. If you are unable to complete this form yourself, perhaps your Carer would complete it with you. This survey can be anonymous, therefore you do not have to indicate who you are unless you choose to do so. However, if you do write your name on this survey form, we shall be able to speak to you personally regarding any concerns or suggestions.

Name: (Optional)		Date:	
Recipient Type:	<input type="checkbox"/> Client	<input type="checkbox"/> Carer	
Gender:	<input type="checkbox"/> Male	<input type="checkbox"/> Female	
Services currently receiving (please tick <input checked="" type="checkbox"/>)			
Domestic Assistance <input type="checkbox"/>	Social Support individual (assisted Shopping) <input type="checkbox"/>	Lawn Mowing <input type="checkbox"/>	Personal Care <input type="checkbox"/>
In Home Respite <input type="checkbox"/>	Day Program at centre and outings <input type="checkbox"/>	Transport <input type="checkbox"/>	Meals <input type="checkbox"/>
Are these services meeting your needs?		Please indicate: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Rights and Information			
If you were not happy about the service you received, would you feel confident about discussing it with the Coordinator? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Some difficulty			
Do you feel confident that staff will listen to any concerns you have about the service you receive? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
Do you feel confident that staff will deal fairly with any concerns you have raised about the service and activities? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
Do you know where else you can go to raise any concerns about the services you receive? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
You and your carer are involved in the review of your Care Plan when it is updated. <input type="checkbox"/> Yes <input type="checkbox"/> No			
Are you confident your personal information is being handled in line with the privacy legislation <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
Centre Environment			
The Centre's environment is clean and uncluttered. <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
The Centre has a safe and secure environment. <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
The Centre has suitable equipment and facilities to meet your needs. <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
The Centre employs friendly, professional and caring staff. Please indicate: <input type="checkbox"/> Yes <input type="checkbox"/> No			
Staff create a happy atmosphere. <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			
Is there enough variation in activities with in the day program? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better			

Aged Care Services



PO Box 3130, Bundaberg QLD 4670
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W www.bundaberg.qld.gov.au
ABN 72 427 835 198

Would you like to see the Day Program offered on more days <input type="checkbox"/> Yes <input type="checkbox"/> No or More outings on current days <input type="checkbox"/> Yes <input type="checkbox"/> No			
Food Services			
The menu consists of a healthy, balanced diet.	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
The meals served are well presented, with sufficient quantity and at the right temperature.	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
Your personal choices and preferences are respected.	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
If you have meals delivered. Are you happy with the delivery time?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Satisfaction with Services			
The Program manages its business in a satisfactory manner. (eg. Program, outings, enough staff rostered, reliability).	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
If you receive domestic assistance, does it meet your needs?	<input type="checkbox"/> N/A	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you happy with the quality	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
If you receive Lawn Mowing, does it meet your needs?	<input type="checkbox"/> N/A	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you happy with the quality	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
If you receive In Home Respite, does it meet your needs?	<input type="checkbox"/> N/A	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you happy with the quality	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
If you receive Social Support, does it meet your needs?	<input type="checkbox"/> N/A	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you happy with the quality	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
If you receive transport services, does it meet your needs?	<input type="checkbox"/> N/A	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you happy with the quality	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
Do you feel the above services assist in maintaining your independence & remaining in your home longer	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
Wellness Approach			
Are you encouraged to actively maintain your independence?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
Is the program sensitive and responsible to any financial limitations you may have?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
The Centre provides information about community events and other relevant topics of interest.	Please indicate: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Could be better		
As a client, do you feel you have a say in your services and the way they are delivered?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Could be better
Do you think staff take the approach of	<input type="checkbox"/> Doing For	or	<input type="checkbox"/> Doing with
Suggestions for improvement: Your feedback is valued if you would rather discuss in person please phone for an appointment			

Childers Library



She broke up with him a decade ago. He's back in town after finishing a degree at MIT, ready to start his job at the family company. Can Hunter and Molly find their way through their pasts to build a future together?

On his first Sunday back in Ivory Peaks after finishing his technology degree at MIT, Hunter Hammond comes face-to-face with Molly Benson. He's just lost track of his little brother, but the old flame he's harbored for Molly since she ended their high school relationship a decade ago is rekindled instantly.

Molly Benson, after succumbing to parental pressure and wanting to explore other options for a boyfriend, did break-up with Hunter back in high school. She's never forgotten him though, even when she married another man. Now that she's divorced, she carries emotional scars and personal feelings of unworthiness from a marriage she should've never agreed to.

Hunter's kissed a lot of girls since his teenage relationship with Molly, just like his uncle once advised him to do. He inherited his two billion from his father when he turned 21, earned a degree in bioinfotonics from MIT, founded an organization to help injured military personnel and police officers, and fell in love with another woman—all while wearing his cowboy hat in Cambridge.

Their paths diverged, and when Hunter finishes up his work with his foundation, he returns to Ivory Peaks to start working in the labs at HMC, the family company. Through it all, his heart has never recovered the piece he gave to Molly all those years ago... **Can his first love be the one that becomes forever?**

This book is available for loan through Bundaberg Regional Libraries. Contact Childers Library on 07 4130 4650 for more

Encourage your child's imagination with Stories, Rhymes, Songs and FUN!

Date: Wednesdays during term time

Time: 9:30 am

Venue: Childers Library

Cost: Free

Please Note:

Storytime will recommence on 30 January 2024



JPs in the Community



1300 301 147



www.qld.gov.au/jps

This site's volunteers are supported by the Justices of the Peace Branch, the Department of Justice and Attorney-General, Bundaberg Regional Council and Childers Library.



Hours of operation

Monday 9.30am–11.30am

The Monday service runs on the 1st and 3rd Monday of each month.

Tuesday 9.30am–11.30am

Wednesday Closed


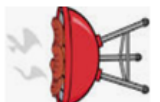
Thursday 9.30am–11.30am

Friday Closed

Saturday 9.00am–11.00am



If this JPs in the Community signing site is closed, please scan the QR code to the left or visit: www.qld.gov.au/jps to find the nearest JPs in the Community signing site and the hours of operation.

December Calendar				
Monday	Tuesday	Wednesday	Thursday	Friday
				1 C&F Playgroup CC Social Support
4 NC Craft Group	5 C&F Playgroup C&F Christmas Break up	6 NC Card Group CC Social Support	7 C&F Let's Play Together	8 C&F Playgroup CC Social Support
11 NC Craft Group	12	13 CC Social Support NC Community Christmas Lunch	14 NC The Christmas Workshop	15 CC Social Support
18 NC Craft Group	19	20 NC Card Group CC Social Support	21	22
25 Christmas Day 	26 Boxing Day 	27 NC Christmas Closure	28 NC Christmas Closure	29 NC Christmas Closure

January Calendar					
Monday	Tuesday	Wednesday	Thursday	Friday	
1 NC Christmas Closure	2	3 NC Card Group CC Social Support	4	5 CC Social Support	
8 NC Craft Group	9 NC Family Croquet Day	10 NC Card Group CC Social Support	11	12 CC Social Support	
15 NC Craft Group	16 NC Indoor Family Fun Day	17 NC Card Group CC Social Support	18	19 CC Social Support	
22 NC Craft Group	23 C&F Playgroup	24 NC Card Group CC Social Support	25 C&F Let's Play Together	26 C&F Playgroup CC Social Support	
29 NC Craft Group	30 C&F Playgroup NC Creating Wellness – Painting in the Park with a Twist				